



2015 Mentee Family Survey Summary Report August 2015

In Spring 2015, Vermont Birth to Three (now Vermont Birth to Five) conducted a survey of families enrolled in home based programs throughout the state who were engaged in our mentoring project. Kate Logan, a MPA student at UVM, led this project with guidance and supervision from the VB5 Director, Becky Gonyea. A seven question survey was developed, based upon the Strengthening Families protective factors -

- Parental Resilience
- Social Connections
- Knowledge of Parenting and Child Development
- Concrete Support in Times of Need
- Social-Emotional Competence of Children

One quarter of the VB5 mentee programs were randomly selected to receive the surveys to distribute to the families enrolled at their programs. 99 programs were sent surveys to distribute to 506 families. A total of 173 surveys were returned (34% return rate) from 49 programs (49% return rate). All 11 regions (the Newport region was not surveyed since we did not have a mentor there at the time) that were sent surveys had surveys returned.

The survey stated – “Your family’s childcare provider is participating in Vermont Birth to Three’s (VB3’s) provider mentoring program. Your provider has been matched with an experienced peer who provides them with practical support and resources. We would like to better understand your experience with your provider.”

The results are impressive (5 point scale – 1 = strongly disagree – 5 = strongly agree)

Please circle the answer that best describes your experience with your childcare provider:

1. She/he is knowledgeable about child development – [4.74 average score](#)
2. I am confident in her/his ability to meet my child’s developmental needs – [4.76 average score](#)
3. I receive support from her/him that strengthens my ability to meet my child’s developmental needs – [4.64 average score](#)
4. The frequency of communication with her/him meets my expectations – [4.80 average score](#)
5. I have a positive and respectful relationship with her/him – [4.81 average score](#)
6. She/he is knowledgeable about community resources – [4.58 average score](#)
7. If I needed help (housing, substance abuse, food, job security, mental health), I would ask her/him to connect me with community supports – [4.20 average score](#)

Sample quotes -

“(Provider) is very knowledgeable about childcare, ages and stages, challenging behaviors, and first and foremost SAFETY.”

“I feel as though (program) is family.”

“I feel great knowing my daughter will be in good hands while I'm at work!”

“I feel that I have a good relationship with her. I'm very thankful for all her help.”

“(Provider) is an excellent, knowledgeable, caring, and professional provider.”